

MEMBER SURVEY 2021-22

- Snapshot of findings

SATISFACTION



"It's an essential membership for any organisation involved in volunteer management."

96% of interactions with Volunteering WA **met** or exceeded expectations



are very satisfied with our communications

OP USES FOR THE WEBSITE



to find resources



to check events

TOP CHALLENGES FOR VOLUNTEER PROGRAMS

The **ongoing impact** of COVID-19

Difficulty recruiting volunteers

Lack of staff to support or supervise volunteers



MOST USED SERVICES



(available for download from website)



(volunteer recruitment platform)



Training and Education

TOP BENEFITS OF MEMBERSHIP

For the organisation:

71 % It shows our commitment to volunteering

51 % It means we belong to an influential network

For the individual:

72% It gives me access to volunteers and resources

66% It provides a network

64% It keeps me up to date



Staff [are] always friendly

VOLUNTEERING WA'S BIGGEST IMPACTS

- Promoting good practice in volunteer management and supporting research
- Raising awareness of the value of volunteering and volunteers to the community
- Representing and advocating on behalf of the sector