

Volunteer Reactivation Survey

- September 2020



61% of volunteer programmes are fully operational.

31% are partially operational.



45% agreed those not returning are likely to be older.

29% agreed there are other reasons for not returning.



80% are extremely or very confident of achieving pre COVID levels of activity.

20% are not so confident.



43% of those actively recruiting, have noticed more people wanting to volunteer as a pathway to employment.



75% expect 75% or more of their volunteers will return.



Redesigned volunteer roles:

69% for greater awareness of risk

33% for virtual forms of delivery

24% for younger volunteers

Decisions pending:

- 20% on virtual roles
- 10% on roles for younger people



51% of those actively recruiting, have noticed an increase in younger people wanting to volunteer.



36% have retained volunteer roles introduced during the COVID restrictions

53% main challenge is redesigning volunteer roles for the new environment.



49% main challenge is training volunteers for new requirements.

49% main challenge is organisational sustainability / funding.

“We are almost back at the same level if not busier in some areas.”



48% would find a state wide advertising campaign to recruit volunteers very, or extremely, valuable to their organisation, if VWA could obtain the funding.

The online survey received 78 responses from VWA financial members, affiliates and regional affiliates between 18 August and 14 September 2020. Responses vary for each question.