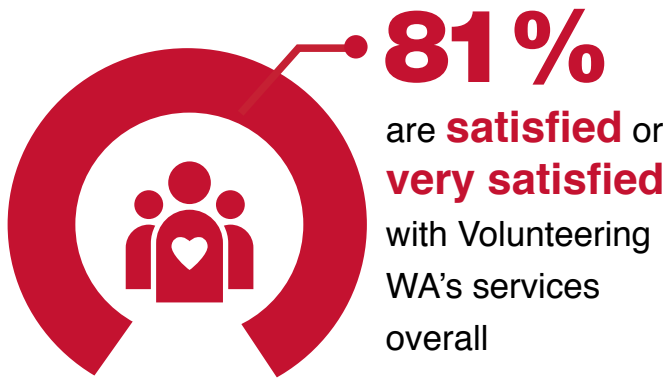
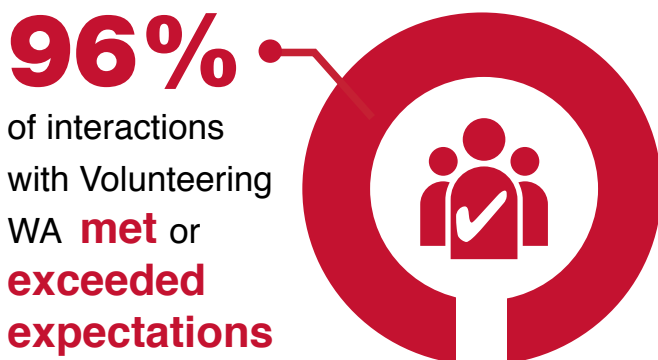


## SATISFACTION



*"It's an essential membership for any organisation involved in volunteer management."*



## TOP USES FOR THE WEBSITE



## TOP CHALLENGES FOR VOLUNTEER PROGRAMS

The **ongoing impact** of COVID-19

**Difficulty recruiting** volunteers

**Lack of staff** to support or supervise volunteers



## MOST USED SERVICES



## TOP BENEFITS OF MEMBERSHIP

**For the organisation:**

**71%** It shows our commitment to volunteering

**51%** It means we belong to an influential network

**For the individual:**

**72%** It gives me access to volunteers and resources

**66%** It provides a network

**64%** It keeps me up to date



*"Staff [are] always friendly and helpful. Support is exceptional."*

## VOLUNTEERING WA'S BIGGEST IMPACTS

- ✓ **Promoting good practice** in volunteer management and supporting research
- ✓ **Raising awareness of the value of volunteering and volunteers** to the community
- ✓ **Representing and advocating** on behalf of the sector